COM-HC-5016: PRINCIPLES OF MARKETING

Marks: 100 Credit: 6 Lectures: 65

Objective: The objective of this course is to provide basic knowledge of concepts, principles, tools and techniques of marketing.

Contents:

Unit 1: Introduction: 13 Lectures

Nature, scope and importance of marketing; Evolution of marketing; Selling vs Marketing; Marketing mix, Marketing environment: concept, importance, and components (Economic, Demographic, Technological, Natural, Socio-Cultural and Legal).

Unit 2: 13 Lectures

- **a. Consumer Behaviour:** Nature and Importance, Consumer buying decision process; Factors influencing consumer buying behaviour.
- **b. Market segmentation**: concept, importance and bases; Target market selection; Positioning concept, importance and bases; Product differentiation vs. market segmentation.

Unit 3: Product: 13 Lectures

Concept and importance, Product classifications; Concept of product mix; Branding, packaging and labeling; Product-Support Services; Product life-cycle; New Product Development Process; Consumer adoption process.

Unit 4: 13 Lectures

- a. **Pricing:** Significance. Factors affecting price of a product. Pricing policies and strategies.
- **b. Distribution Channels and Physical Distribution:** Channels of distribution meaning and importance; Types of distribution channels; Functions of middle man; Factors affecting choice of distribution channel; Wholesaling and retailing; Types of Retailers; e-tailing, Physical Distribution.

Unit 5: 13 Lectures

- **a. Promotion:** Nature and importance of promotion; Communication process; Types of promotion: advertising, personal selling, public relations & sales promotion, and their distinctive characteristics; Promotion mix and factors affecting promotion mix decisions;
- **b. Recent developments in marketing:** Social Marketing, online marketing, direct marketing, services marketing, green marketing, Rural marketing; Consumerism

Suggested Readings:

- 1. Kotler, Philip, Gary Armstrong, Prafulla Agnihotri and Ehsanul Haque. *Principles of Marketing*. 13th edition. Pearson Education.
- 2. Michael, J. Etzel, Bruce J. Walker, William J Stanton and Ajay Pandit. *Marketing: Concepts and Cases.* (Special Indian Edition)., McGraw Hill Education
- 3. William D. Perreault, and McCarthy, E. Jerome., *Basic Marketing*. Pearson Education.
- 4. Majaro, Simon. *The Essence of Marketing*. Pearson Education, New Delhi.
- 5. The Consumer Protection Act 1986.
- 6. Iacobucci and Kapoor, *Marketing Management: A South Asian Perspective*. Cengage Learning.
- 7. Dhruv Grewal and Michael Levy, Marketing, McGraw Hill Education.
- 8. Chhabra, T.N., and S. K. Grover. *Marketing Management*. Fourth Edition. Dhanpat Rai & Company.
- 9. Neeru Kapoor, Principles of Marketing, PHI Learning
- 10. Rajendra Maheshwari, *Principles of Marketing*, International Book House

COM-HC-5026: FUNDAMENTALS OF FINANCIAL MANAGEMENT

Marks: 100 Credit: 6 Lectures: 52, Practical Lab 26

Objective: To familiarize the students with the principles and practices of financial management.

CONTENTS

Unit 1: Introduction (8 Lectures)

Nature, scope and objective of Financial Management, Time value of money, Risk and return (including Capital Asset Pricing Model), Valuation of securities – Bonds and Equities

Unit 2: Investment Decisions

The Capital Budgeting Process, Cash flow Estimation, Payback Period Method, Accounting Rate of Return, Net Present Value (NPV), Net Terminal Value, Internal Rate of Return (IRR), Profitability Index, Capital budgeting under Risk – Certainty Equivalent Approach and Risk-Adjusted Discount Rate. (12 Lectures, 16 Practical Lab)

Unit 3: Financing Decisions

Cost of Capital and Financing Decision: Sources of long-term financing Estimation of components of cost of capital. Methods for Calculating cost of equity capital, Cost of Retained Earnings, Cost of Debt and Cost of Preference Capital, Weighted Average cost of capital (WACC) and Marginal cost of capital. Capital structure —Theories of Capital Structure (Net Income, Net Operating Income, MM Hypothesis, Traditional Approach). Operating and financial leverage; Determinants of capital structure (15 Lectures, 10 Practical Lab)

Unit 4: Dividend Decisions

Theories for Relevance and irrelevance of dividend decision for corporate valuation; Cash and stock dividends; Dividend policies in practice (12 Lectures)

Unit 5: Working Capital Decisions

Concepts of working capital, the risk-return trade off, sources of short-term finance, working capital estimation, cash management, receivables management, inventory management and payables management. (15 Lectures)

Note:

- 1. In addition the students will work on Spreadsheet for doing basic calculations in finance (Unit 2 and 3 above) and hence can be used for giving students subject related assignments for their internal assessment.
- 2. There shall be 4 Credit Hrs. for Lectures + one Credit hr. (Two Practical Periods per week per batch) for Practical Lab + one credit Hr for Tutorials (per group)
- 3. Latest edition of text books may be used.

Suggested Readings

- 1. James C. Van Horne and Sanjay Dhamija, *Financial Management and Policy*, Pearson Education
- 2. Levy H. and M. Sarnat . Principles of Financial Management. Pearson Education
- 3. Brigham and Houston, Fundamentals of Financial Management, Cengage Learning
- 4. Khan and Jain. Basic Financial Management, McGraw HillEducation
- 5. Prasanna Chandra, Fundamentals of Financial Management. McGraw Hill Education
- 6. Singh, J.K. Financial Management- text and Problems. Dhanpat Rai and Company, Delhi.
- 7. Rustagi, R.P. Fundamentals of Financial Management. Taxmann Publication Pvt. Ltd.

- 8. Singh, Surender and Kaur, Rajeev. *Fundamentals of Financial Management*. Mayur Paperback, New Delhi.
- 9. Pandey, I.M. Financial Management. Vikas Publications.
- 10. Bhabatosh Banerjee, Fundamentals of Financial Management, PHI Learning

COM-DSE-HC-5036 (D): BANKING Credit 6

Total Marks: 100 Lectures 65

UNIT-I 13

Introduction: Bank-Meaning and functions, Origin and development of banking in India, Types of banks, Structure of commercial banks in India - public and private sector banks, Scheduled and Non-scheduled Banks; E-Banking-meaning, different types of services and products like ATM, debit and credit cards, phone banking, internet banking, EFT-RTGS and NEFT.

UNIT-II 13

Banker –customer relationship; Definition of banker and customer, general relationship, rights and obligations of a banker, Garnishee order. Banking Ombudsman Scheme.

Customers' account with the banker- fixed deposit account, savings account, current account- opening and operation of savings and current account, account facilities available for NRIs, KYC Guidelines

Special types bank customers – minor, illiterate persons, joint account, partnership account, Joint Stock Company.

UNIT-III 13

Employment of bank funds; Liquid assets- significance of liquidity in banking, cash balance, statutory reserve in the RBI; Loans and advances- principles of sound lending, types of credit, cash credit system, overdraft, loan system; Pledge, hypothecation and mortgage, collateral security.

UNIT-IV 13

Negotiable Instruments- Definition, features, types of negotiable instruments, holder and holder in due course, payment in due course; endorsements- meaning, kinds; crossing of cheque- types, significance, payment, collection of cheque, precautions, material alterations, statutory protection to paying and collecting banker.

UNIT-V 13

Banking Regulation Act; requirements as to minimum paid-up capital and reserves, constitution of Board of Directors, loans and advances, licensing of banking companies, accounts and audit, powers of the RBI, Banking Sector Reforms and Governance: prudential norms relating to capital adequacy, income recognition, asset classification.

SUGGESTED READINGS:

- 1. D.M. Mithani and E. Gordon, Banking and Financial System, Himalaya Publishing House.
- 2. D. Muraleadharn, Modern Banking, Prentice Hall of India, New Delhi.
- 3. Indian Institute of Banking and Finance, Principles of Banking, Macmillan.
- 4. K. C. Sekhar and L. Sekhar, Banking Theory and Finance, Vikas Publishing House.
- 5. P.N. Varshney, Banking Law & Practice, Sultan Chand & Sons
- 6. S.N. Maheswari & S.K. Maheswari, Banking Law & Practice, Kalyani Publishers
- 7. S. Natarajan and R. Parameswaram, Indian Banking, Sultan Chand & Sons.

COM-DSE-HC-5036(F): Indian Financial System

Marks: 100 Credit: 6 Lectures: 65

Objective: To provide students the basic knowledge of Indian Financial System and its components, institutions and their functions.

Contents

Unit-1: Introduction Lectures 10

Financial System-Meaning, Components of Financial system, Functions of Financial System, Financial System and Economic Development, Overview of Indian Financial System.

Unit – 2: Financial markets

Lectures 15

Financial Market- Classifications of Financial Markets; Money market- its constitutions, functions and significance; Capital Market- Primary and secondary market, functions of capital market and its significance.

Unit-3: Financial Institutions

Lectures 15

Banking Financial Institutions- Types of Banks, Functions of Banks, Structure of Indian Banking System; Non-Banking Financial institutions, types and structure; Mutual Funds, Insurance Companies and Pension Funds.

Unit-4: Financial Services

Lectures 10

Meaning, features and importance, Types of Financial Services- Factoring, Leasing, Venture Capital, Consumer Finance and Housing Finance.

Unit-5: Regulatory Institutions

Reserve Bank of India- organization, objectives, Role and Functions; Securities and Exchange Board of India-Organization and objectives; Insurance Regulatory and Development Authority of India; Pension Fund Regulatory and Development Authority.

Lectures 15

Recommended Books:

- 1. The Indian Financial System by Bharati Pathak, Pearson Education.
- 2. Financial Institutions and Markets by L M Bhole, Tata MC Graw Hill.
- 3. Dynamics of Financial Markets and Institutions in India by R M Srivastava and Divya Nigam, Excel Books.
- 4. Indian Financial System by H R Machiraju, Vikas Publishing House.
- 5. The Indian Financial System and Development by Vasant Desai, Himalaya Publishing House.
- 6. Indian Financial System by P N Varshney and D K Mittal, Sultan Chand & Sons.